



## Introduction

Thank you for taking the time to complete the State of the Sector survey.

This survey will help Barnet Together and the London Borough of Barnet Council to understand:

- 1) The needs of the sector as we transition out of the pandemic
- 2) The scale and scope of the sector's activity and what changes have taken place over the past 16 months
- 3) How the sector is funded and what further funding is needed
- 4) Sector's views about the future and where we need to focus our efforts.

This survey should take no more than 10 minutes to complete.

If you leave your details through the contact form at the end of this survey, it will be stored securely and will not be shared without your permission. To ensure personal information about you is secure, all your answers will be treated in the strictest of confidence and stored securely in an anonymous format and in line with our [privacy policy](#). We never release information that in any way allows an individual to be identified and only report on aggregated groups of respondents.

Survey responses will be made available to our partners but published information in the public domain will be anonymised. If you have any queries about how your responses are being addressed or would like to retract any information, please contact the VCS Representation Lead, Judi Dumont-Barter on: [judi@inclusionbarnet.org.uk](mailto:judi@inclusionbarnet.org.uk)



## Section 1 | Organisational life post the pandemic

\* 1. As we move through the pandemic, what THREE major challenges are you facing (Tick no more than 3)?

- |   |   |
|---|---|
| <input type="checkbox"/> Lack of staff - difficulty recruiting            | <input type="checkbox"/> Lack of technological support for our customers (eg: no home computer) |
| <input type="checkbox"/> Reduced staff numbers – because they are leaving | <input type="checkbox"/> Lack of technological support for our staff (eg: no home computer)     |
| <input type="checkbox"/> Reduced funding and capacity to offer services   | <input type="checkbox"/> Limited governance support to oversee change                           |
| <input type="checkbox"/> No accommodation from which to operate           | <input type="checkbox"/> Growing safeguarding concerns and not knowing how to handle them       |
| <input type="checkbox"/> Inadequate accommodation from which to operate   | <input type="checkbox"/> Staff wellbeing: they are overworked and exhausted                     |
| <input type="checkbox"/> Volunteers are no longer available               |   |
| <input type="checkbox"/> Other (please specify)                           |   |

\* 2. Were there any gains to your organisation as a result of the pandemic? (Select all that apply)

- |   |   |
|---|---|
| <input type="checkbox"/> We recruited and retained more volunteers                      | <input type="checkbox"/> Our staff enjoyed home working                                   |
| <input type="checkbox"/> Online platforms worked well for the majority of our staff     | <input type="checkbox"/> Staff that were shielding could still work                       |
| <input type="checkbox"/> Online platforms worked well for the majority of our customers | <input type="checkbox"/> The new way of working led to creative solutions to problems     |
| <input type="checkbox"/> We gained a mix of face to face and online working             | <input type="checkbox"/> We partnered with organisations we do not normally work with     |
| <input type="checkbox"/> We created other types of services to meet customer needs      | <input type="checkbox"/> We accessed funding we would not have previously found out about |
| <input type="checkbox"/> We have a wider pool of people wanting to work for us          | <input type="checkbox"/> Our services became more user / customer led                     |
| <input type="checkbox"/> Other (please specify)   |   |

\* 3. On reflection and considering your current circumstances, how would you rate the overall health of your organisation?

- Growing (doing well, all things considered)
- Surviving (struggling but still able to cope)
- Declining (potentially seeing the service coming to an end)
- Other (please specify)



Section 2 | What you do and how you deliver your service

\* 4. Which of these services do you provide to the people you support (Please select all that apply).

- |  |   |
|--|---|
| <input type="checkbox"/> Advocacy and advice = support to represent customer needs access services                     | <input type="checkbox"/> Emotional support = activities that aim to resolve personal or psychological issues                  |
| <input type="checkbox"/> Practical support = this may include care in the home, support with shopping and respite care | <input type="checkbox"/> Family support = activities that engage the whole family   |
| <input type="checkbox"/> Cultural and creative opportunities = activities that stimulate the mind                      | <input type="checkbox"/> Sport, physical and outdoor opportunities = activities that involve physical and/or outdoor activity |
| <input type="checkbox"/> Education, training and employability = activities that provide new knowledge or life skills  | <input type="checkbox"/> Empowerment = activities which provide strength and confidence                                       |

\* 5. Who is your main client group? (Please tick all that apply)

- |   |  |
|---|--|
| <input type="checkbox"/> Children (0-4 years)               | <input type="checkbox"/> Homeless people                         |
| <input type="checkbox"/> Young People (5-25 years)          | <input type="checkbox"/> Faith Communities                       |
| <input type="checkbox"/> Disability including Mental Health | <input type="checkbox"/> Asylum Seekers / Refugees               |
| <input type="checkbox"/> Elderly People                     | <input type="checkbox"/> Black, Asian and Minority Ethnic People |
| <input type="checkbox"/> Women                              | <input type="checkbox"/> Men                                     |
| <input type="checkbox"/> Pregnant women                     | <input type="checkbox"/> LGBTQ+                                  |
| <input type="checkbox"/> Other (please specify)             |  |

\* 6. Which age groups do you work with (please select all that apply)?

- |   |  |
|---|--|
| <input type="checkbox"/> Early years / Foundation 0-4 | <input type="checkbox"/> Higher Ed 19-25 |
| <input type="checkbox"/> Primary 5-11                 | <input type="checkbox"/> 18-55           |
| <input type="checkbox"/> Secondary 12-16              | <input type="checkbox"/> 55-75           |
| <input type="checkbox"/> Sixth form 17-18             | <input type="checkbox"/> 75+             |



Section 3 | Working with others

\* 7. Throughout the past 18 months, what organisations have you partnered with to deliver services, with which you previously did not (tick all that apply)?

- National charities
- Local Barnet charities and community groups
- Other VCFS (not Barnet specific)
- Local Barnet faith organisations and groups
- London borough of Barnet Council
- Health services (NCL, Royal Free) and, or Mental Health Trusts (BEHMH)
- If your partnerships have changed in specific ways in the past 18 months, can you say why and how (please specify)
- Other health systems – hospitals & primary care
- Housing support services
- Barnet schools
- Regional organisations

- None of the above

\* 8. Do you currently deliver your services in partnership with any of the following organisations? (Please select all that apply)

- National charities
- Local Barnet charities and community groups
- Other VCFS (not Barnet specific)
- Local Barnet faith organisations and groups
- London borough of Barnet Council
- Health services (NCL, Royal Free) and, or Mental Health Trusts (BEHMH)
- Would you like to add anything about these partnerships (please specify)
- Other health systems – hospitals & primary care
- Housing support services
- Barnet schools
- Regional organisations

- None of the above

\* 9. Is your organisation represented or signed up with the following local networks or forums? Please select as many as apply

- |  |  |
|--|--|
| <input type="checkbox"/> Adult Services Liaison Group (Barnet Together)      | <input type="checkbox"/> Grass Roots Get-Together (Barnet Together)                                      |
| <input type="checkbox"/> Barnet VCFS Environmental Network (Barnet Together) | <input type="checkbox"/> Learning Disability Strategic Partnership (Barnet Together & Barnet Mencap)     |
| <input type="checkbox"/> Barnet Multi Faith Forum                            | <input type="checkbox"/> Mental Health Strategic Partnership (Barnet Together & Enfield and Barnet Mind) |
| <input type="checkbox"/> Barnet Voluntary and Community Sector Forum (LBB)   | <input type="checkbox"/> VCFS Safeguarding Forum (Barnet Together)                                       |
| <input type="checkbox"/> Communities Together Network (LBB)                  |  |
| <input type="checkbox"/> Community and Faith Group (Barnet Together)         |  |
| <input type="checkbox"/> Other (please specify)                              |  |

None of the above



2021 | Voluntary, Community and Faith Sector in Barnet Needs Survey

Section 4 | Your future needs

\* 10. Please rank, putting in priority order areas for support you need over the next 12 months (with 1 being the most important, and 10 being the least important - only use each number once).

|  | 1 - most important    | 2                     | 3                     | 4                     | 5                     | 6                     | 7                     | 8                     | 9                     | 10 - least important  |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| a) Funding support – longer term funding                           | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| b) Capacity building   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| c) Monitoring and evaluation                                       | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| d) Networking opportunities  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| e) Venue Bank  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| f) Small grants pot  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| g) Online marketplace  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| h) Partnership building  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| i) Sector specific training  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| j) We need volunteers to support our organisation in various areas | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

11. Thinking about ways to support the VCS. Do you have venue space that you could offer to other organisations? Please give details here, eg: which part of the borough and the type of facility.



2021 | Voluntary, Community and Faith Sector in Barnet Needs Survey

Section 5 | Some more organisational details

\* 12. What type of organisation are you?

- |   |   |
|---|---|
| <input type="radio"/> Local Voluntary Group                   | <input type="radio"/> Sport, leisure or social club     |
| <input type="radio"/> Neighbourhood or community group        | <input type="radio"/> Tenants and Residents Association |
| <input type="radio"/> Social Enterprise                       | <input type="radio"/> Registered social landlord        |
| <input type="radio"/> Community centre or hall                | <input type="radio"/> Informal interest group           |
| <input type="radio"/> National voluntary organisation         | <input type="radio"/> Community Amateur Sports Club     |
| <input type="radio"/> Faith / Religious Group                 | <input type="radio"/> Supplementary School              |
| <input type="radio"/> Local branch of a national organisation | <input type="radio"/> Peer or User-led Group            |
| <input type="radio"/> Regional voluntary organisation         | <input type="radio"/> Unconstituted Group               |
| <input type="radio"/> Other (please specify)                  |   |

\* 13. What is the legal status of your organisation?

- |   |  |
|---|--|
| <input type="radio"/> Registered Charity  | <input type="radio"/> Not legally constituted          |
| <input type="radio"/> Company Limited by Guarantee                                      | <input type="radio"/> Community Interest Company       |
| <input type="radio"/> Group with a constitution but not a registered charity or company | <input type="radio"/> Industrial and Provident Society |
| <input type="radio"/> Charitable Incorporated Organisation (CIO)                        |  |

\* 14. In what Barnet localities do you run your activities/services? (Please select all that apply).

- South = Covers the postcodes of: part of NW2, NW3, part of NW4, part of NW11, part of NW9, part of N3
- West = Covers the postcodes of: HA8, part of NW7, part of NW9
- East Central = Covers the postcodes of: N2, parts of N3, parts of N10, N11, N12 parts of N14, EN4 and EN5.
- Based in Barnet = also providing services in other boroughs / regions / nationally / internationally

\* 15. How long has your organisation been operating in Barnet?

- Less than 2 years
- More than 2 years but less than 10 years
- Over 10 years

\* 16. When do you deliver your activities and/or services? (please tick all that apply)

- |  |   |
|--|---|
| <input type="checkbox"/> Weekends only     | <input type="checkbox"/> In school times (9am-3pm)  |
| <input type="checkbox"/> Week days 9am-5pm | <input type="checkbox"/> After school (3.30-6.30pm) |
| <input type="checkbox"/> 24 hour service   | <input type="checkbox"/> School holidays only       |

\* 17. What is your current turnover figure, either for the last 12 months, or the last financial year?

- |  |  |
|--|--|
| <input type="radio"/> Less than £50,000    | <input type="radio"/> £300,000 to £499,000   |
| <input type="radio"/> £50,000 to £999,000  | <input type="radio"/> £500,000 to £1 million |
| <input type="radio"/> £100,000 to £299,000 | <input type="radio"/> Over £1 million        |

\* 18. Compared to last year, do you expect your income to:

- Increase
- Remain the same
- Decrease
- I don't know

Please explain why:

\* 19. Please indicate if you have received funding from any of the following sources in the last 12 months (please select all that apply) (we use this information to provide the most appropriate funding support to our members)

- |  |   |
|--|---|
| <input type="checkbox"/> Active Londoners  | <input type="checkbox"/> Trust for London               |
| <input type="checkbox"/> BBC Children in Need  | <input type="checkbox"/> National Lottery               |
| <input type="checkbox"/> Comic Relief  | <input type="checkbox"/> Paul Hamlyn                    |
| <input type="checkbox"/> Esmée Fairburn  | <input type="checkbox"/> Postcode Lottery               |
| <input type="checkbox"/> Hadley Trust  | <input type="checkbox"/> City Bridge                    |
| <input type="checkbox"/> John Lyons  | <input type="checkbox"/> Barnet Community Response Fund |
| <input type="checkbox"/> Covid-19 Support Funding  | <input type="checkbox"/> CommUnity Barnet Giving Scheme |
| <input type="checkbox"/> Barnet Community Innovation Grant   |   |
| <input type="checkbox"/> Barnet Council (not the Innovation Grant)   |   |
| <input type="checkbox"/> Please tell us about any other funders you have received funding from in the last 12 months |   |

- None of the above

\* 20. How many FULL TIME employees currently work for your organisation?

- |                            |                             |
|----------------------------|-----------------------------|
| <input type="radio"/> 0    | <input type="radio"/> 11-20 |
| <input type="radio"/> 1-5  | <input type="radio"/> 21+   |
| <input type="radio"/> 6-10 |                             |



\* 21. How many PART TIME employees currently work for your organisation?

0

11-20

1-5

21+

6-10

\* 22. How many VOLUNTEERS currently support the work of your organisation?

0

11-20

1-5

21+

6-10

23. Do you have any of the following quality marks/badges (please select all that apply)?

Arts Award

NAVCA Quality Award

Approved Provider

NCVO

British Quality Foundation

National Youth Agency

Charity Excellence

National Governance Body

Community Excellence Framework

National Resource Centre Supplementary

EFQM – Charity Commission

PQASSO

Investors in People

Quality First & Quality Assessment Framework

Investors in Diversity

UK Youth

ISO 9001

None of the above

London Youth



2021 | Voluntary, Community and Faith Sector in Barnet Needs Survey

## Section 6 | OPTIONAL QUESTIONS

### ANSWERS TO THESE QUESTIONS WILL NOT FORM PART OF THE REPORT ANALYSIS

24. Tick if you'd like to receive any of the following. [Please remember to leave your name and address].

Communities Together Network bulletin and updates

Volunteering Barnet newsletter and updates

Barnet Together newsletters and updates

Young Barnet Foundation newsletter and updates

Inclusion Barnet newsletters and updates

I do not want to receive any of the above

25. Would you like to join any of the following Networks/Groups? (Please select as many as you want).  
[Please remember to leave your name and address].

- |  |  |
|--|--|
| <input type="checkbox"/> Adult Services Liaison Group (Barnet Together)      | <input type="checkbox"/> Grass Roots Get-Together (Barnet Together)                                      |
| <input type="checkbox"/> Barnet VCFS Environmental Network (Barnet Together) | <input type="checkbox"/> Learning Disability Strategic Partnership (Barnet Together & Barnet Mencap)     |
| <input type="checkbox"/> Barnet Multi Faith Forum                            | <input type="checkbox"/> Mental Health Strategic Partnership (Barnet Together & Enfield and Barnet Mind) |
| <input type="checkbox"/> Barnet Voluntary and Community Sector Forum (LBB)   | <input type="checkbox"/> VCFS Safeguarding Forum (Barnet Together)                                       |
| <input type="checkbox"/> Communities Together Network (LBB)                  | <input type="checkbox"/> I do not want to receive any of the above                                       |
| <input type="checkbox"/> Community and Faith Group (Barnet Together)         |  |

26. What is the name of the organisation you represent?

If you are happy to be contacted about this survey, please include your name and contact details.

|                        |                      |
|------------------------|----------------------|
| <b>Name</b>            | <input type="text"/> |
| <b>Company</b>         | <input type="text"/> |
| <b>Address</b>         | <input type="text"/> |
| <b>Address 2</b>       | <input type="text"/> |
| <b>City/Town</b>       | <input type="text"/> |
| <b>State/Province</b>  | <input type="text"/> |
| <b>ZIP/Postal Code</b> | <input type="text"/> |
| <b>Country</b>         | <input type="text"/> |
| <b>Email Address</b>   | <input type="text"/> |
| <b>Phone Number</b>    | <input type="text"/> |



2021 | Voluntary, Community and Faith Sector in Barnet Needs Survey

Thank you!

**We are very grateful that you have taken the time to complete this survey.**

**Your collective results will be used by us to gain a greater understanding of the needs of Barnet's voluntary, community and faith sector over the next two years.**

**To ensure personal information about you is secure, all your answers will be treated in the strictest of confidence and stored securely in an anonymous format. We never release information that in any way allows an individual to be identified and only report on aggregated groups of respondents.**

**We look forward to sharing the outcomes of this survey with you via the Communities Together Network and Barnet Together newsletters.**